Surya Vaishnavi Kalidindi

Technology Mentor | Cloud & Network Specialist

ABOUT ME

Surya Vaishnavi is a Salesforce and Network Administrator with over 3.5 years of professional experience in managing cloud-based systems and enterprise networks. She has worked with renowned organizations such as Tata Consultancy Services (TCS) and Akidev Corporation.

Along with her strong technical background, Surya is passionate about teaching and mentoring students in technology. She focuses on helping learners understand the practical side of IT systems — including cloud platforms, automation, and network management — to prepare them for future tech-driven careers.

CONTACT

- svkalidindi16@gmail.com
- (346) 677-2842
- Leander, TX 78641

SKILLS

- **Salesforce Administration & CRM Systems**
- **Network Configuration & Troubleshooting**
- **Process Automation & Data Management**
- **System Monitoring & IT Service Management**
- **Leadership, Mentoring & Student Engagement**
- **Tools: Salesforce, ServiceNow, Cisco Prime, NetBrain, Microsoft Office**

EDUCATION

Bachelor of Engineering (B.E.) in Electronics and Communication Engineering

Andhra University, India

EXPERIENCE

Technology Mentor | Parinama Academy
Leander, TX | Present

- Guides students in understanding cloud computing, networking, and data systems.
- Simplifies complex technical concepts for real-world application.
- Encourages problem-solving, curiosity, and confidence in learning technology.

Salesforce Administrator | Akidev Corporation
Remote | Nov 2022 – Aug 2023

- Managed Salesforce operations including user access, roles, dashboards, and workflows.
- Automated key processes and supported business teams through data insights and training.

Network Administrator | Tata Consultancy Services
Hyderabad, India | Jul 2017 – Feb 2020

- Handled network monitoring, troubleshooting, and router/switch configuration.
- Managed F5 Load Balancer operations, ensuring system reliability and performance.
- Collaborated with IT teams to resolve technical issues efficiently.

AREAS OF EXPERTISE

- **3.5+ years of IT & Salesforce experience**
- **Experienced mentor and technology educator**
- **Strong communicator with a passion for student learning**
- **Skilled in simplifying complex systems into engaging lessons**